



7th January 2021

Dear Parents/Carers,

Increasing data allowances on mobile devices to support disadvantaged children

The latest school closures mean that children have to move to remote learning. A new scheme has been introduced to temporarily increase data allowances for mobile phone users on certain networks. This is so that your child can access remote education whilst face-to-face education is disrupted.

As a school, we can request mobile data increases for your child if they:

- do not have fixed broadband at home
- cannot afford additional data for their devices
- are experiencing disruption to their face-to-face education

Children with access to a mobile phone on one of the following networks might be able to benefit:

- Three
- Smarty
- Virgin Mobile
- EE
- Tesco Mobile
- Sky Mobile

Other providers may join the scheme at a later stage. The offers vary depending on the network, and some networks are not able to offer data to Pay-as-you-go customers.

For each request, we need to know:

- the name of the account holder
- the number of the mobile device
- the mobile network of that device (for example Three)
- whether you pay monthly or pay as you go

We will submit mobile information through an online service. Each provider will vary in how quickly they process requests. Once a network provider has processed a data increase, they'll send a text message to the account holder. It's also possible to check the status of requests through the online service.

Another option for increasing internet access

If increasing mobile data isn't a suitable option for your child, we can also request 4G wireless routers.

If you would like to take part in this scheme, please complete the form by following the link https://docs.google.com/forms/d/e/1FAIpQLSdo9UWd-IWNTd7BDeH9TPnsUudd8ws1JzvK6res6n-enIkX5w/viewform?usp=sf_link

Please note the details provided will be shared with third parties, if you do not wish for your information to be shared we will be unable to assist with providing additional data for remote learning.

Kind regards,

Mrs Cerri

Headteacher